

### CISCO UNITY CONNECTION 1.1 PRICING AND ORDERING

UNIFIED COMMUNICATIONS BUSINESS UNIT

**MARCH 2006** 

# Agenda

Cisco.com

- Overview
- Ordering Cisco Unity Connection

Bundles

**User Licenses** 

Ports

Options

- License Upgrades
- Migrations for Cisco Unity 4.x
- Pricing Examples
- Ordering through Distribution
- Pricing Examples for Distribution

### **Cisco Unity Connection – Messaging Solutions**

#### Easy to Use Voice Mail Plus...

- Voice activated dialing corporate and personal contacts
- Voice-enabled voice mail browsing
- Call Transfer Rules by caller, time of day, calendar
- Integrated messaging for PC access

#### **Simple Setup**

- Software install <1 hr, mostly unattended
- Win2003 pre-installed on server

#### Standalone

- No reliance on Exchange or Active Directory
- No MS Exchange experience required for VM admin & maintenance



# **Cisco Unity Connection: Ordering Flow**

- 1. Start with a "top level" part
- 2. Choose the bundle package that fits best
- **3.** Add more mailboxes if required
- 4. Add more ports if required
- 5. Select any per-user options
- 6. Select any per-system options
- 7. Select an appropriate server

# Start with a Top Level Part Number

#### **UNITYCN-BUNDLE** is a top level SW + server bundle:

| SKU            | Options      | List Price |
|----------------|--------------|------------|
| UNITYCN-BUNDLE | -            | \$0        |
| -              | UNITYCN-1    | \$0        |
| -              | MCS-78xx-UC1 | Various    |

- All these are \$0 configurable parts. Price is determined by your configuration
- Select UNITYCN-1 to enter SW configuration
- Select the MCS server model(s) to fit your deployment size
- Go straight to UNITYCN-1 for SW-only orders

#### Choose the bundle package that best fits your deployment

| Bundle       | SKU               | List<br>Price | Mailboxes | Ports | TTS<br>Ports |
|--------------|-------------------|---------------|-----------|-------|--------------|
| 25 VM Seats  | UNITYCN-K9-25USR  | \$1600        | 25        | 8     | 1            |
| 50 VM Seats  | UNITYCN-K9-50USR  | \$3200        | 50        | 8     | 1            |
| 100 VM Seats | UNITYCN-K9-100USR | \$6400        | 100       | 16    | 1            |
| 200 VM Seats | UNITYCN-K9-200USR | \$12,800      | 200       | 16    | 1            |
| 300 VM Seats | UNITYCN-K9-300USR | \$19,200      | 300       | 16    | 1            |

- Bundles include both mailboxes and ports
- All new orders must start with one of these bundles
- You can only order one bundle. They are not cumulative

## **Add More Mailboxes**



- If required, add more mailboxes by ordering this individual user mailbox SKU
- Max total number of mailboxes is 1500 in Unity Connection.
- These are basic VM seats. Other options to follow....

#### Cisco.com

| SKU               | List Price |
|-------------------|------------|
| UNITYCN1-8TO16PT  | \$2,000    |
| UNITYCN1-16TO24PT | \$2,000    |
| UNITYCN1-24TO48PT | \$4,000    |
| UNITYCN1-48TO72PT | \$4,000    |

• If required, add more ports by selecting one or more of the above SKU's

 Ports are simultaneous telephone sessions with the Cisco Unity Connection server

Ports are cumulative.

*If you have 16 ports with your package, you must select 16TO24 and 24TO48 to get to 48 ports* 

# Feature Packages: Basic, Advanced and Client Access

#### Cisco.com

#### Basic

- Standard VM features (Telephone access)
- Call transfer rules by caller ID, time of day or calendar (busy/free)
- Bundles automatically provide this "Basic" functionality

#### Advanced

- Voice enabled message access
- User Voice Dialing Cisco Unity Connection directory, Corporate and Personal Import
- Text-to-speech access (read-only) to Exchange e-mail

#### **Client Access Options**

Can add to either Basic or Advanced seats above to get desktop access to your voicemail. Can mix and match the options below as required....

- Cisco Unity Inbox web client specific to voicemail
- IMAP basic voice mail access in your e-mail client

# **Client Access User Options**

Cisco.com

| SKU                | List Price |
|--------------------|------------|
| UNITYCN1-INBOX-USR | \$25       |
| UNITYCN1-CL-USR    | \$10       |

- UNITYCN1-INBOX-USR can be ordered for per-user access to Cisco Unity Inbox – Web access to your voicemail box
- UNITYCN1-CL-USR can be ordered for per-user access to voicemail via an IMAP-based e-mail client

Refer to the Supported Platforms List for Cisco Unity Connection for performance limitations

You may mix Inbox and IMAP clients in the same Cisco Unity Connection deployment • UNITYCN1-ADV-USR activates the following features on a per user basis:

Voice activated user dialing – corporate directory

Voice activated user dialing – personal contacts

Voice activated mailbox controls

Text-to-speech for e-mail from an Exchange mailbox

## **Advanced User Option**



| SKU              | List Price |  |
|------------------|------------|--|
| UNITYCN1-ADV-USR | \$25       |  |

• UNITYCN1-ADV-USR can be ordered on a per-user basis to activate voice recognition features

You must also order voice recognition ports and / or TTS ports for this functionality

Refer to the Supported Platforms List for Cisco Unity Connection for performance limitations

For larger deployments, a separate media server may be required for voice recognition features

# **Server Level Software Options**

| SKU            | List Price |
|----------------|------------|
| UNITYCN1-TTS   | \$1,400    |
| UNITYCN1-ASR   | \$1,400    |
| UNITYCN1-K9-MS | \$2,000    |

- UNITYCN1-TTS and -ASR each add one port of either TTS or ASR function
- Must order ASR or TTS ports if UNITYCN1-ADV-USR user licenses are ordered.
- UNITYCN2-K9-MS adds a separate media server software license
- Refer to the Supported Platforms List for Cisco Unity Connection for performance limitations

# **Server Hardware**

Cisco.com

| Server          | Maximum | Maximum |  |
|-----------------|---------|---------|--|
|                 | Ports   | Users   |  |
| MCS-7815-I1-UC1 | 24      | 500     |  |
| MCS-7825-H1-UC1 | 24      | 500     |  |
| MCS-7825-I1-UC1 | 24      | 500     |  |
| MCS-7835-H1-UC1 | 48      | 1500    |  |
| MCS-7835-I1-UC1 | -0      | 1500    |  |
| MCS-7845-H1-UC1 | 72      | 1500    |  |
| MCS-7845-I1-UC1 | 12      | 1300    |  |

• Each server comes pre-loaded with Windows 2003

• You may purchase server hardware directly from HP or IBM as long as you meet server specification in the Cisco Unity Connection Supported Platforms List

# **License Upgrades / Features Additions**

Cisco.com

Use license upgrades to add any of the following after your initial order has been placed:

- Additional ports
- Additional users
- Additional user client access options (Cisco Unity Inbox or IMAP)
- Additional voice recognition seats
- Additional voice recognition or TTS ports

Order top line product ID UNITYCN1-LIC-UPG and configure options

Order UNITYCN1-LIC-UPG Qty = 1 only per order, then add as many additional seats, ports or other features as you need.

Cisco.com

# Electronic licensing with FlexLM (similar to Cisco Unity 4.0)

• Customer receives software and PAK, then requests electronic key

• Licenses are additive. If a customer orders an upgrade, apply the new key in addition to the current one.

# Migration from Cisco Unity 4.x to Cisco Unity Connection (I)

| SKU               | Starting<br>Ports | Ending<br>Ports | Price    |
|-------------------|-------------------|-----------------|----------|
| UNITYCN1-SL16-VUP | 16                | 16              | \$2000   |
| UNITYCN1-SL32-VUP | 32                | 48              | \$5000   |
| UNITYCN1-SL72-VUP | 72                | 72              | \$10,000 |

- Choose the correct migration SKU based on the number of ports on the Cisco Unity 4.x system you are starting with.
- Migration keeps the same number of licensed mailboxes as the original system.....up to a max of 1500
- Send an e-mail to <u>connectionmigration@external.cisco.com</u> to request a new license with your migration order

# Migration from Cisco Unity 4.x to Cisco Unity Connection (II)

| Starting Unity 4.x Feature | Maps to Unity Connection Feature       |
|----------------------------|--|
| UM seats                   | VM seat + Inbox + IMAP + Advanced seat |
| Multiple Languages         | No longer licensed                     |
| AMIS                       | Not supported                          |
| VPIM                       | Not supported                          |
| License Pooling            | Not supported                          |
| Failover                   | Not supported                          |

- Cisco Unity 4.x features that are not supported in Cisco Unity Connection 1.1 will not be carried forward in the new license
- Be sure to carefully review documentation for migration instructions

#### CISCO UNITY CONNECTION PRICING EXAMPLES



- Case 1: 100 VM users, no additional features
- Case 2: 275 VM users, 50 Unity Inbox and 50 IMAP licenses
- Case 3: 500 VM users, 24 ports, 100 Advanced
  ASR licenses
- Case 4: 1000 VM users, 48 ports, 300 Advanced ASR licenses with separate media server
- Case 5: Add 100 VM users, 25 IMAP licenses and upgrade from 16 to 24 ports on existing Cisco Unity Connection system

Cisco.com

### 100 VM users, no additional features

| SKU               | Qty | Price   | Extended<br>Price |
|-------------------|-----|---------|-------------------|
| UNITYCN-BUNDLE    | 1   | \$0     | \$0               |
| UNITYCN1          | 1   | \$0     | \$0               |
| UNITYCN-K9-100USR | 1   | \$6,400 | \$6,400           |
| MCS-7815-I1-UC1   | 1   | \$6000  | \$6,000           |
| Total             |     |         | \$12,400          |

- UNITYCN-BUNDLE: Top level SKU to bundle Cisco Unity Connection SW and a valid MCS server. Gets you in to the configuration tool to select SW features and the server you want.
- UNITYCN1: Top level SKU to get you into the software features section of the configuration tool.
- UNITYCN-K9-100USR: Bundle that gives you the SW kit plus a license for 100 users, 16 ports and 1 TTS port.
- MCS-7815-I1-UC1: MCS server specific for Cisco Unity Connection. Comes with Windows 2003 pre-loaded for use with Cisco Unity Connection. Refer to Cisco Unity Connection Supported Platforms List to identify the best MCS server model for your deployment scale and requirements.

### Case 2: Small plus Desktop Message Access

Cisco.com

#### 275 VM users, 50 Inbox and 50 IMAP licenses

| SKU                | Qty | Price    | Extended<br>Price |
|--------------------|-----|----------|-------------------|
| UNITYCN-BUNDLE     | 1   | \$0      | \$0               |
| UNITYCN1           | 1   | \$0      | \$0               |
| UNITYCN-K9-200USR  | 1   | \$12,800 | \$12,800          |
| UNITYCN1-VM-USR    | 75  | \$65     | \$4875            |
| UNITYCN1-INBOX-USR | 50  | \$25     | \$1250            |
| UNITYCN1-CL-USR    | 50  | \$10     | \$500             |
| MCS-7815-I1-UC1    | 1   | \$6000   | \$6,000           |
| Total              |     |          | \$25,425          |

# Case 2: Why do you order that ?

Cisco.com

- UNITYCN-K9-200USR: Bundle that gives you the SW kit plus a license for 200 users, 16 ports and 1 TTS port.
- UNITYCN1-VM-USR: Qty = 75 adds 75 more user mail boxes for the needed total of 275.
- UNITYCN1-INBOX-USR: Qty =50 to enable 50 of the user mailboxes to use Cisco Unity Inbox web tool for voicemail.
- UNITYCN1-CL-USR: Qty =50 for client access licenses to enable 50 of the users mailboxes to get IMAP access to their voicemail in their e-mail client.

Note that INBOX and CL (IMAP) may be applied to the same or to different user mailboxes.

## **Case 3: Medium plus Voice Recognition**

#### Cisco.com

#### 500 VM users, 24 ports, 100 Advanced user licenses

| SKU               | Qty | Price    | Extended<br>Price |
|-------------------|-----|----------|-------------------|
| UNITYCN-BUNDLE    | 1   | \$0      | \$0               |
| UNITYCN1          | 1   | \$0      | \$0               |
| UNITYCN-K9-300USR | 1   | \$19,200 | \$19,200          |
| UNITYCN1-VM-USR   | 200 | \$65     | \$13,000          |
| UNITYCN1-16TO24PT | 1   | \$2000   | \$2000            |
| UNITYCN1-ADV-USR  | 100 | \$25     | \$2500            |
| UNITYCN1-ASR      | 4   | \$1400   | \$5600            |
| UNITYCN1-TTS      | 2   | \$1400   | \$2800            |
| MCS-7835-I1-UC1   | 1   | \$14,000 | \$14,000          |
| Total             |     |          | \$59,100          |

# Case 3: Why do you order that ?

- UNITYCN-K9-300USR: Bundle that gives you the SW kit plus a license for 300 users, 16 ports and 1 TTS port. This is the largest starting bundle, so add more mailboxes and ports as necessary from here.
- UNITYCN1-VM-USR: Qty = 200 adds 200 more user mail boxes for the needed total of 500.
- UNITYCN1-16TO24PT: Adds 8 more ports (simultaneous sessions) to reach a total of 24 ports.
- UNITYCN1-ADV-USR: Qty = 100 for advanced user license to enable 100 user for ASR and TTS features.
- UNITYCN1-ASR: Qty = 4 provides 4 ASR ports for simultaneous ASR-enabled sessions.
- UNITYCN1-TTS: Qty = 2 provides 2 TTS ports for simultaneous TTS sessions to access Exchange-based e-mail.
- Note that you need to specifically order ASR and TTS ports based on the number of Advanced User licenses you order and your planned usage pattern.

## Case 4: Large plus media server for ASR

#### 1000 VM users, 48 ports, 300 Advanced user licenses

| SKU               | Qty | Price    | Ext Price |
|-------------------|-----|----------|-----------|
| UNITYCN-BUNDLE    | 1   | \$0      | \$0       |
| UNITYCN1          | 1   | \$0      | \$0       |
| UNITYCN-K9-300USR | 1   | \$19,200 | \$19,200  |
| UNITYCN1-VM-USR   | 700 | \$65     | \$13,000  |
| UNITYCN1-16TO24PT | 1   | \$2000   | \$2000    |
| UNITYCN1-24TO48PT | 1   | \$4000   | \$4000    |
| UNITYCN1-ADV-USR  | 300 | \$25     | \$2500    |
| UNITYCN1-ASR      | 10  | \$1400   | \$5600    |
| UNITYCN1-TTS      | 4   | \$1400   | \$2800    |
| UNITYCN1-K9-MS    | 1   | \$2000   | \$2000    |
| MCS-7845-I1-UC1   | 1   | \$14,000 | \$14,000  |
| MCS-7825-I1-UC1   | 1   | \$9,000  | \$9,000   |
| Total             |     |          | \$122,800 |

# Case 4: Why do you order that ?

- UNITYCN1-16TO24PT and UNITYCN1-24TO48PT : Port licenses are cumulative. This adds 8 + 24 ports to the original 16 ports in the bundle for a total of 48 ports on the system.
- UNITYCN1-K9-MS: This is a license for a separate media server to allow you to run ASR on a separate, dedicated server for scaling purposes.
- ASR and TTS: Order ASR and TTS ports and Advanced user mailbox licenses as per the previous example, even though you plan to run these on a separate server.

### Case 5: License upgrade to add features

Cisco.com

#### Add 100 VM users, 16 to 24 ports, and 25 IMAP licenses

| SKU               | Qty | Price  | Ext Price |
|-------------------|-----|--------|-----------|
| UNITYCN1-LIC-UPG  | 1   | \$0    | \$0       |
| UNITYCN1-VM-USR   | 100 | \$65   | \$6,500   |
| UNITYCN1-16TO24PT | 1   | \$2000 | \$2000    |
| UNITYCN1-CL-USR   | 25  | \$10   | \$250     |
| Total             |     |        | \$8,750   |

Cisco.com

 UNITYCN1-LIC-UPG: This is a top level SKU to allow you to add new mailboxes, ports and / or SW features to an existing Cisco Unity Connection system.

Note that you only order Qty = 1 of the UNITYCN1-LIC-UPG

This gives you a new PAK number and allows you to generate a new license key to activate these new features.

Then order multiple quantities of the features, mailboxes or ports you are trying to add.

#### CISCO UNITY CONNECTION ORDERING THROUGH DISTRIBUTION

#### Stockable core components

Base SW bundles and MCS servers are stockable to cut down lead times

#### • Direct ordering for feature options

Additional mailboxes, ports and feature options are direct order for maximum flexibility

# **Cisco Unity Connection Distributor Ordering**

- Stockable: Three sets of Distributor Bundle Product IDs
  - 1a) Bundles, order server from Cisco (no OS included)
  - 1b) Bundles, order server directly from HP or IBM (includes OS)
  - 2) Servers (includes OS)
- Direct: SW license options ordered directly from Cisco
  - Additional User Licenses
  - Additional Voice Ports, TTS Ports, ASR Ports
  - **Other options**

# Distributor Product IDs – for customers who will purchase Media Convergence Server from Cisco

Cisco.com

#### Choose the bundle package that best fits your deployment

| Bundle       | SKU                | List<br>Price | OS | Mail<br>boxes | Ports | TTS<br>Ports |
|--------------|--------------------|---------------|----|---------------|-------|--------------|
| 25 VM Seats  | UNITYCN-K9-25USR=  | \$1600        | No | 25            | 8     | 1            |
| 50 VM Seats  | UNITYCN-K9-50USR=  | \$3200        | No | 50            | 8     | 1            |
| 100 VM Seats | UNITYCN-K9-100USR= | \$6400        | No | 100           | 16    | 1            |
| 200 VM Seats | UNITYCN-K9-200USR= | \$12,800      | No | 200           | 16    | 1            |
| 300 VM Seats | UNITYCN-K9-300USR= | \$19,200      | No | 300           | 16    | 1            |

- Bundles do not include operating system. Purchase Cisco Media Convergence Server (which includes OS).
- Bundles include both mailboxes and ports
- All new orders must start with one of these bundles
- You can only order one bundle. They are not cumulative

# Distributor Product IDs – for customers who will purchase their server directly from HP or IBM

Cisco.com

#### Choose the bundle package that best fits your deployment

| Bundle       | SKU                | List<br>Price | OS   | Mail<br>boxes | Ports | TTS<br>Ports |
|--------------|--------------------|---------------|------|---------------|-------|--------------|
| 25 VM Seats  | UNITYCN-K9SW25UR=  | \$3600        | Incl | 25            | 8     | 1            |
| 50 VM Seats  | UNITYCN-K9SW50UR=  | \$5200        | Incl | 50            | 8     | 1            |
| 100 VM Seats | UNITYCN-K9SW100UR= | \$8400        | Incl | 100           | 16    | 1            |
| 200 VM Seats | UNITYCN-K9SW200UR= | \$14,800      | Incl | 200           | 16    | 1            |
| 300 VM Seats | UNITYCN-K9SW300UR= | \$21,200      | Incl | 300           | 16    | 1            |

- Software-only bundles include Cisco Unity Cxn specific operating system. Purchase approved server directly from HP or IBM.
- Bundles include both mailboxes and ports
- All new orders must start with one of these bundles
- You can only order one bundle. They are not cumulative

# **Media Convergence Servers**

Cisco.com

| Server          | Maximum | Maximum |  |  |
|-----------------|---------|---------|--|--|
|                 | Ports   | Users   |  |  |
| MCS-7815-I1-UC1 | 24      | 500     |  |  |
| MCS-7825-H1-UC1 | 24      | 500     |  |  |
| MCS-7825-I1-UC1 | 24      | 500     |  |  |
| MCS-7835-H1-UC1 | 48      | 1500    |  |  |
| MCS-7835-I1-UC1 | 40      |         |  |  |
| MCS-7845-H1-UC1 | 72      | 1500    |  |  |
| MCS-7845-I1-UC1 | 12      | 1300    |  |  |

 Each server comes pre-loaded with Windows 2003
 You may purchase server hardware directly from HP or IBM as long as you meet server specification in the Cisco Unity Connection Supported Platforms List at: http://www.cisco.com/en/US/products/ps6509/products\_data\_sheet0900a ecd80372879.html
Cisco.com

You can order Cisco Unity Connection with or without a Media Convergence Server. But in either case you are required to use the Cisco-provided OS image.

### **MCS orders**

- Each server comes pre-loaded with Windows 2003
- Recovery OS media (DVD) also comes with the server
- Automatically activates OS during install process

### SW only orders

 You can order the Cisco Unity Connection SW from Cisco and a supported IBM or HP server direct from the server vendor

• Makes sure that you order the SW kit that contains the OS. Example: UNITYCN-K9SW50UR=

• Use the keycode printed on the OS DVD case to activate your OS directly with Microsoft

# **Cisco Unity Connection** License Upgrades / Feature Additions

Cisco.com

Place order directly with Cisco for license upgrades to add any of the following options:

- Additional ports
- Additional users
- Additional user client access options (Inbox or IMAP)
- Additional voice recognition seats
- Additional voice recognition or TTS ports

Order top line product ID UNITYCN1-LIC-UPG and configure options

Order UNITYCN1-LIC-UPG Qty = 1 only per order, then add as many additional seats, ports or other features as you need.

See Option details in previous (non Distribution) Ordering section

### CISCO UNITY CONNECTION DISTRIBUTION PRICING EXAMPLES



# **Distribution Pricing Examples**

Cisco.com

- Case 1: 100 VM users, no additional features
- Case 2: 100 VM users, software-only
- Case 3: 275 VM users, 50 Unity Inbox and 50 IMAP licenses
- Case 4: 500 VM users, 24 ports, 100 Advanced ASR licenses
- Case 5: 1000 VM users, 48 ports, 300 Advanced ASR licenses with separate media server
- Case 6: Add 100 VM users, 25 IMAP licenses and upgrade from 16 to 24 ports on existing Cisco Unity Connection system

# **Distribution Case 1: Small & Simple**

Cisco.com

# 100 VM users, no additional features

| SKU                | Qty | Price   | Extended<br>Price |
|--------------------|-----|---------|-------------------|
| UNITYCN-K9-100USR= | 1   | \$6,400 | \$6,400           |
| MCS-7815-I1-UC1    | 1   | \$6,000 | \$6,000           |
| Total              |     |         | \$12,400          |

# Distribution Case 1: Why do you order that ?

Cisco.com

- UNITYCN-K9-100USR=: Bundle that gives you the SW kit plus a license for 100 users, 16 ports and 1 TTS port.
- MCS-7815-I1-UC1: MCS server specific for Cisco Unity Connection. Comes with Windows 2003 pre-loaded for use with Cisco Unity Connection. Refer to Cisco Unity Connection Supported Platforms List to identify the best MCS server model for your deployment scale and requirements.

# Distribution Case 2: Small & Simple, software-only

Cisco.com

## 100 VM users, no additional features

| SKU                | Qty | Price   | Extended<br>Price |
|--------------------|-----|---------|-------------------|
| UNITYCN-K9SW100UR= | 1   | \$8,400 | \$8,400           |
| Total              |     |         | \$8,400           |

# Order approved server directly from HP or IBM

Cisco.com

- UNITYCN-K9SW100UR=: Bundle that gives you the SW kit plus a license for 100 users, 16 ports and 1 TTS port. Includes Operating System.
- Do NOT order UNITYCN-K9-100USR=! You will not receive OS disc with that product ID. Due to Microsoft contractual agreement, the OS cannot be ordered separately, and you will have to RMA the kit and order again.
- Order approved server directly from HP or IBM

### **Distribution Case 3: Small plus Desktop Message Access**

Cisco.com

# 275 VM users, 50 Inbox and 50 IMAP licenses

| SKU                | Qty | Price    | Extended<br>Price |
|--------------------|-----|----------|-------------------|
| UNITYCN-K9-200USR= | 1   | \$12,800 | \$12,800          |
| MCS-7815-I1-UC1    | 1   | \$6,000  | \$6,000           |
| Direct order:      |     |          |                   |
| UNITYCN1-LIC-UPG   | 1   | 0        | 0                 |
| UNITYCN1-VM-USR    | 75  | \$65     | \$4875            |
| UNITYCN1-INBOX-USR | 50  | \$25     | \$1250            |
| UNITYCN1-CL-USR    | 50  | \$10     | \$500             |
| Total              |     |          | \$25,425          |

# Distribution Case 3: Why do you order that ?

Cisco.com

- UNITYCN-K9-200USR=: Bundle that gives you the SW kit plus a license for 200 users, 16 ports and 1 TTS port.
- MCS-7815-I1-UC1: MCS server specific for Cisco Unity Connection. Comes with Windows 2003 pre-loaded for use with Cisco Unity Connection. Refer to Cisco Unity Connection Supported Platforms List to identify the best MCS server model for your deployment scale and requirements.
- Place direct order to Cisco for license upgrade UNITYCN1-LIC-UPG and configure with the following:

**UNITYCN1-VM-USR:** Qty = 75 adds 75 more user mail boxes for the needed total of 275.

**UNITYCN1-INBOX-USR:** Qty =50 to enable 50 of the user mailboxes to use Cisco Unity Inbox web tool for voicemail.

**UNITYCN1-CL-USR:** Qty =50 for client access licenses to enable 50 of the users mailboxes to get IMAP access to their voicemail in their e-mail client.

Note that INBOX and CL (IMAP) may be applied to the same or to different user mailboxes.

# **Distribution Case 4: Medium plus Voice Recognition**

Cisco.com

### 500 VM users, 24 ports, 100 Advanced user licenses

| SKU                | Qty | Price    | Extended<br>Price |
|--------------------|-----|----------|-------------------|
| UNITYCN-K9-300USR= | 1   | \$19,200 | \$19,200          |
| MCS-7835-I1-UC1    | 1   | \$14,000 | \$14,000          |
| Direct order:      |     |          |                   |
| UNITYCN1-LIC-UPG   | 1   | 0        | 0                 |
| UNITYCN1-VM-USR    | 200 | \$65     | \$13,000          |
| UNITYCN1-16TO24PT  | 1   | \$2000   | \$2000            |
| UNITYCN1-ADV-USR   | 100 | \$25     | \$2500            |
| UNITYCN1-ASR       | 4   | \$1400   | \$5600            |
| UNITYCN1-TTS       | 2   | \$1400   | \$2800            |
| Total              |     |          | \$59,100          |

# Distribution Case 4: Why do you order that ?

Cisco.com

- UNITYCN-K9-300USR=: Bundle that gives you the SW kit plus a license for 300 users, 16 ports and 1 TTS port. This is the largest starting bundle, so add more mailboxes and ports as necessary from here.
- MCS-7835-I1-UC1: MCS server specific for Cisco Unity Connection. Comes with Windows 2003 pre-loaded for use with Cisco Unity Connection. Refer to Cisco Unity Connection Supported Platforms List to identify the best MCS server model for your deployment scale and requirements.
- Place direct order to Cisco for license upgrade UNITYCN1-LIC-UPG and configure with the following:

**UNITYCN1-VM-USR:** Qty = 200 adds 200 more user mail boxes for the needed total of 500.

**UNITYCN1-16TO24PT:** Adds 8 more ports (simultaneous sessions) to reach a total of 24 ports.

**UNITYCN1-ADV-USR:** Qty = 100 for advanced user license to enable 100 user for ASR and TTS features.

**UNITYCN1-ASR:** Qty = 4 provides 4 ASR ports for simultaneous ASR-enabled sessions.

**UNITYCN1-TTS:** Qty = 2 provides 2 TTS ports for simultaneous TTS sessions to access Exchange-based e-mail.

Note that you need to specifically order ASR and TTS ports based on the number of Advanced User licenses you order and your planned usage pattern.

# Distribution Case 5: Large plus media server for ASR

Cisco.com

### 1000 VM users, 48 ports, 300 Advanced user licenses

| SKU                | Qty | Price    | Ext Price |
|--------------------|-----|----------|-----------|
| UNITYCN-K9-300USR= | 1   | \$19,200 | \$19,200  |
| MCS-7845-I1-UC1    | 1   | \$14,000 | \$14,000  |
| MCS-7825-I1-UC1    | 1   | \$9,000  | \$9,000   |
| Direct order:      |     |          |           |
| UNITYCN1-LIC-UPG   | 1   | 0        | 0         |
| UNITYCN1-VM-USR    | 700 | \$65     | \$13,000  |
| UNITYCN1-16TO24PT  | 1   | \$2000   | \$2000    |
| UNITYCN1-24TO48PT  | 1   | \$4000   | \$4000    |
| UNITYCN1-ADV-USR   | 300 | \$25     | \$2500    |
| UNITYCN1-ASR       | 10  | \$1400   | \$5600    |
| UNITYCN1-TTS       | 4   | \$1400   | \$2800    |
| UNITYCN1-K9-MS     | 1   | \$2000   | \$2000    |
| Total              |     |          | \$122,800 |

# Distribution Case 5: Why do you order that ?

Cisco.com

- UNITYCN1-16TO24PT= and UNITYCN1-24TO48PT=: Port licenses are cumulative. This adds 8 + 24 ports to the original 16 ports in the bundle for a total of 48 ports on the system.
- MCS-7845-I1-UC1 and MCS-7825-I1-UC1 : MCS server specific for Cisco Unity Connection. Comes with Windows 2003 preloaded for use with Cisco Unity Connection. Refer to Cisco Unity Connection Supported Platforms List to identify the best MCS server model for your deployment scale and requirements.
- Place direct order to Cisco for license upgrade UNITYCN1-LIC-UPG and configure with the following:

**UNITYCN1-K9-MS:** This is a license for a separate media server to allow you to run ASR on a separate, dedicated server for scaling purposes.

ASR and TTS: Order ASR and TTS ports and Advanced user mailbox licenses as per the previous example, even though you plan to run these on a separate server.

# **Distribution Case 6: License upgrade to add features**

Cisco.com

### Add 100 VM users, 16 to 24 ports, and 25 IMAP licenses

### **Direct order to Cisco**

| SKU               | Qty | Price  | Ext Price |
|-------------------|-----|--------|-----------|
| UNITYCN1-LIC-UPG  | 1   | \$0    | \$0       |
| UNITYCN1-VM-USR   | 100 | \$65   | \$6,500   |
| UNITYCN1-16TO24PT | 1   | \$2000 | \$2000    |
| UNITYCN1-CL-USR   | 25  | \$10   | \$250     |
| Total             |     |        | \$8,750   |

# Distribution Case 6: Why do you order that ?

Cisco.com

 UNITYCN1-LIC-UPG: This is a top level SKU to allow you to add new mailboxes, ports and / or SW features to an existing Cisco Unity Connection system.

Note that you only order Qty = 1 of the UNITYCN1-LIC-UPG

This gives you a new PAK number and allows you to generate a new license key to activate these new features.

Then order multiple quantities of the features, mailboxes or ports you are trying to add.

# CISCO SYSTEMS